



General Manager, Kathy Curry

## Introducing Woodinville Water District General Manager, Kathy Curry

Kathy Curry has been appointed General Manager of the Woodinville Water District. Kathy comes to the District with almost 30 years of experience working for, and with, government organizations on land use and public utilities planning, natural resource management, and public service delivery. Throughout her diverse career, Kathy has built strong regional relationships that will be of great value to Woodinville Water District customers.

Most recently Kathy has been working for Seattle Public Utilities where she worked on regional water supply planning and delivery, and where she has been managing regional water supply contracts and relationships for the City of Seattle. In her role with Seattle, Kathy managed Seattle’s Water Operating Board, which Woodinville Water District participates.

Kathy has a Master of Public Administration Degree from the University of Washington and a Bachelor of Science Degree from Western Washington University where she graduated Magna Cum Laude and was selected as Outstanding Environmental Science Scholar and as an Association for Women in Science award recipient.

Kathy has lived in the Northwest her entire life and enjoys art, music, gardening, camping, hiking, kayaking and spending time with family and friends in her time off. She lives with her husband Patrick in Sammamish, and has a lot of family who also live in Washington State including her daughter, son-in-law, and 3 grandchildren.

The new General Manager says that she is excited about her role and is looking forward to getting to know the community that the District serves. Kathy shared, “I feel truly honored to have the opportunity to lead the District’s team in continuing to deliver excellent utility services that meet the community’s needs now and in the future.”

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*The Board of Commissioners meet on the first and third Tuesday of each month at 5:00pm. The public is welcome to join the meeting in-person at the District Meeting Room or attend by phone via Microsoft Teams. Meeting call-in information is posted on the agenda that can be found on our webpage the Friday prior to each meeting at [woodinvillewater.com](http://woodinvillewater.com).*

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## Longest Serving Commissioner Karen Steeb Retires After 18 Years of Public Service

Thank you for the opportunity to represent you as a WWD commissioner for over eighteen years. It has been a privilege to serve with the knowledgeable and dedicated individuals who are WWD, including our employees who have vast institutional knowledge and servant hearts with outstanding work ethics. In my career, I have been fortunate to work with staff, 3 General Managers, 13 Commissioners, 4 Attorneys, and many Consultants whom I highly respect. Each has been memorable for different reasons.



The job of a Water Commissioner is a unique role with many responsibilities. At WWD, Commissioners are one link in the strong and lengthy chain which is comprised of each member of the board, every employee in Administration, Engineering, Finance, IT and Operations, the General Manager, the District Attorney, and our outside consultants. Each link represents individuals with exceptional skills and responsibilities. No link is more important than any other and each link is vital to this organization.

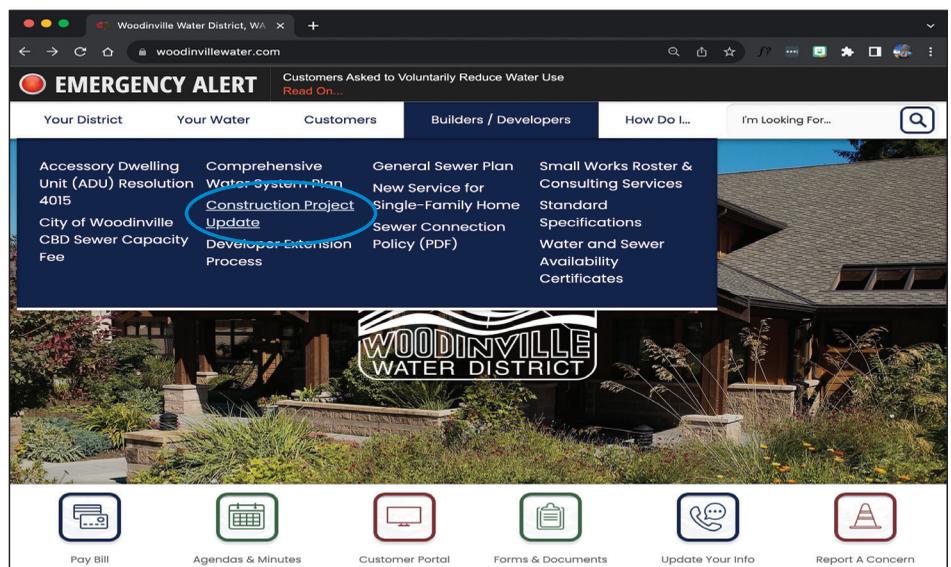
Much of the scope of commissioner is cyclical. Looking back over the fifteen Pipeline articles I wrote, the subject of my first article was about sewers, growth, and our Sewer Comprehensive Plan which we were updating in 2006. At the September 2023 board meeting, we approved the next Sewer Comprehensive Plan.

I resigned my position at the end of the October 3, 2023 meeting. Serving the WWD has been an incredible opportunity for which I am greatly thankful. I feel that the District is positioned to continue to provide outstanding resources and services. I am optimistic that the combination of seasoned staff and new members on the team is outstanding and will continue the excellence which I know is WWD.

## INVESTING In Our Future

Visit [www.woodinvillewater.com](http://www.woodinvillewater.com) for the latest Construction Project Updates.

If you have any questions for the District regarding any of these projects, email Woodinville Water District Engineer, Christian Hoffman at [choffman@woodinvillewater.com](mailto:choffman@woodinvillewater.com)



# WOODINVILLE WATER DISTRICT QUICK LINKS



**Woodinville  
Water District  
Website**



**WaterSmart  
Customer Portal**

Look up your account to explore your water use. It's free, and it only takes a minute

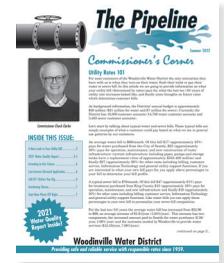


**Pay Your  
Woodinville  
Water District  
Bill Online**

- Receive statements and pay your bill
- State-of-the-art-security
- Pay your bill with a credit card, debit card, or bank account



**Consumer  
Confidence  
Report  
Annual Drinking  
Water Quality  
Report**



**Woodinville  
Water District  
Pipeline  
Newsletter**



**The fall  
rainy  
season is  
here.**

It's time to turn off your sprinkler system.



*Thank You!*

**For Your Voluntary Efforts  
to Reduce Water Use**

We have had an unusually dry summer and on September 21st we asked customers to voluntarily reduce their water use. Thanks to your efforts to reduce water and with the recent rain this help stretch the region's water supply for people and fish. We ask that you continue to reduce water use to sufficiently refill our reservoirs. Please visit [woodinvillewater.com](http://woodinvillewater.com) for updates on the regional water supply.

**For more water-saving tips, tools,  
and rebates visit [SavingWater.org](http://SavingWater.org)**

# FATS, OILS, GREASE

**STOP!**  
Especially as  
the holidays  
approach, please  
think before you  
pour cooking  
grease down  
the drain.



## FAT-FREE SEWERS!

Fats, oils and greases aren't just bad for arteries and waistlines; they're bad for sewers too. Sewer overflows and backups can cause health hazards, damage home interiors, and threaten the environment. A common cause of overflows is sewer pipes blocked by grease. Grease gets into the sewer from household drains as well as from poorly maintained grease traps in restaurants and other businesses.

**Where does grease come from?** Grease is a byproduct of cooking that comes from meat, fats, lard, oil, shortening, butter, margarine, food scraps, baked goods, sauces and dairy products. When washed down the sink, grease sticks to the insides of sewer pipes (both on your property and in the street). Over time, it can build up and block an entire pipe.

### The results can be:

- raw sewage overflowing in your home or the house next door;
- an increase in operation and maintenance costs for our sewer department, which leads to higher sewer bills for customers;
- an expensive and unpleasant cleanup that often must be paid for by you, the home or business owner;
- raw sewage overflowing into parks, yards, and streets;
- potential contact with disease-causing organisms.

## YOU CAN HELP!

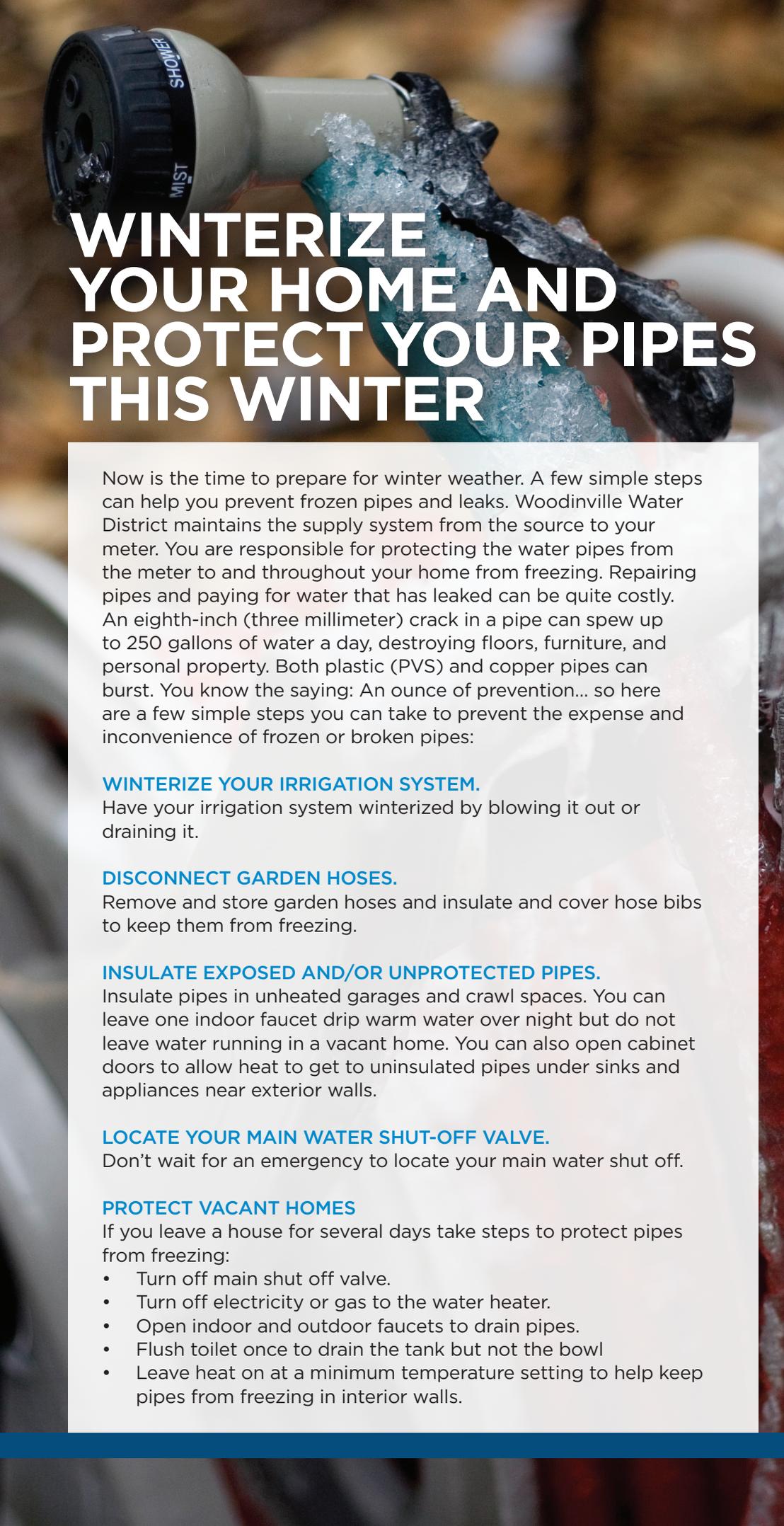
Help prevent sewer overflows by:

- Pour cooled fats, oils and grease into a container and put the container in the trash, or in the yard waste cart if the container is compostable.
- Before washing, use your paper napkin or a paper towel to wipe fat, oil and grease from dishes. The paper can be disposed of in the yard waste cart.
- Use sink strainers to catch food waste.
- Put food scraps in yard waste cart.

### 5 Tips for Water-Wise Holiday Prep



- Turn off the tap!
- Thaw the turkey in the fridge.
- Wash fruits and veggies in a bowl of water.
- Use the dishwasher—whenever you can.
- Fix running toilets before hosting.



# WINTERIZE YOUR HOME AND PROTECT YOUR PIPES THIS WINTER

Now is the time to prepare for winter weather. A few simple steps can help you prevent frozen pipes and leaks. Woodinville Water District maintains the supply system from the source to your meter. You are responsible for protecting the water pipes from the meter to and throughout your home from freezing. Repairing pipes and paying for water that has leaked can be quite costly. An eighth-inch (three millimeter) crack in a pipe can spew up to 250 gallons of water a day, destroying floors, furniture, and personal property. Both plastic (PVS) and copper pipes can burst. You know the saying: An ounce of prevention... so here are a few simple steps you can take to prevent the expense and inconvenience of frozen or broken pipes:

## WINTERIZE YOUR IRRIGATION SYSTEM.

Have your irrigation system winterized by blowing it out or draining it.

## DISCONNECT GARDEN HOSES.

Remove and store garden hoses and insulate and cover hose bibs to keep them from freezing.

## INSULATE EXPOSED AND/OR UNPROTECTED PIPES.

Insulate pipes in unheated garages and crawl spaces. You can leave one indoor faucet drip warm water over night but do not leave water running in a vacant home. You can also open cabinet doors to allow heat to get to uninsulated pipes under sinks and appliances near exterior walls.

## LOCATE YOUR MAIN WATER SHUT-OFF VALVE.

Don't wait for an emergency to locate your main water shut off.

## PROTECT VACANT HOMES

If you leave a house for several days take steps to protect pipes from freezing:

- Turn off main shut off valve.
- Turn off electricity or gas to the water heater.
- Open indoor and outdoor faucets to drain pipes.
- Flush toilet once to drain the tank but not the bowl
- Leave heat on at a minimum temperature setting to help keep pipes from freezing in interior walls.

## DON'T LET YOUR PIPES FREEZE

If you turn on your faucets and nothing comes out, leave the faucets turned on and call a plumber. If you detect that your water pipes have frozen and burst, turn off the water at the main shut-off valve in the house; leave the water faucets turned on. (Make sure everyone in your family knows where the water shut-off valve is and how to open and close it.)

**NEVER** try to thaw a pipe with a torch or other open flame. Water damage is preferable to fire damage. You may be able to thaw a frozen pipe with the warm air from a hair dryer. Start by warming the pipe as close to the faucet as possible, working toward the coldest section of pipe.

**DO NOT** use electrical appliances in areas of standing water because you could be electrocuted.

**REMEMBER**, if you need help turning water off, we are only a phone call away.

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**Woodinville  
Water District  
24-Hour  
Emergency Number  
425-487-4100**

Office hours:  
7:30am - 4:00pm  
Monday thru Friday

## Let Us Know About Life Support Issues Requiring Non-Interrupted Water Service

### *A reminder to all –*

please be sure to let us know if anyone in your household has a serious health condition requiring water to be available at all times, such as kidney dialysis. We make a note of this on your customer account screen.

Please contact Customer Service at 425-487-4100 or email [customerservice@woodinvillewater.com](mailto:customerservice@woodinvillewater.com).



## Update Your Contact Information On Our Website!

In the event of an emergency, we would like to be able to contact you quickly. You can now update your contact information on our website at a time convenient to you. You can also contact our Customer Service Department at [customerservice@woodinvillewater.com](mailto:customerservice@woodinvillewater.com) or at 425-487-4100 and they can update your account for you.

[www.woodinvillewater.com](http://www.woodinvillewater.com)

## Build An Emergency Kit

**Ready.gov** can help you and your family stay informed about different types of emergencies that could occur and their appropriate responses. The resources on Ready.gov provide fillable forms and emergency supply lists that can help you create plans and kits for your family and pets.



### BASIC DISASTER SUPPLIES KIT

To assemble your kit store items in airtight plastic bags and put your entire disaster supplies kit in one or two easy-to-carry containers such as plastic bins or a duffel bag.

A basic emergency supply kit could include the following recommended items:

- Water (one gallon per person per day for several days, for drinking and sanitation)
- Food (at least a several-day supply of non-perishable food)
- Battery-powered or hand crank radio and a NOAA Weather Radio with tone alert
- Flashlight
- First aid kit
- Extra batteries
- Whistle (to signal for help)
- Dust mask (to help filter contaminated air)
- Plastic sheeting and duct tape (to shelter in place)
- Moist towelettes, garbage bags and plastic ties (for personal sanitation)
- Wrench or pliers (to turn off utilities)
- Manual can opener (for food)
- Local maps
- Cell phone with chargers and a backup battery

Information and materials in languages other than English are available to help you learn how to make an emergency plan, build an emergency supply kit and prepare for individual hazards at **Ready.gov**.

### MAINTAINING YOUR KIT

After assembling your kit remember to maintain it so it's ready when needed:

- Keep canned food in a cool, dry place.
- Store boxed food in tightly closed plastic or metal containers.
- Replace expired items as needed.
- Re-think your needs every year and update your kit as your family's needs change.

### KIT STORAGE LOCATIONS

Since you do not know where you will be when an emergency occurs, prepare supplies for home, work and cars.

- **Home:** Keep this kit in a designated place and have it ready in case you have to leave your home quickly. Make sure all family members know where the kit is kept.
- **Work:** Be prepared to shelter at work for at least 24 hours. Your work kit should include food, water and other necessities like medicines, as well as comfortable walking shoes, stored in a "grab and go" case.
- **Car:** In case you are stranded, keep a kit of emergency supplies in your car.

# kids corner

## WATER VOCABULARY WORDS

Find and circle the hidden water words floating in the sea of letters below.



AQUIFER  
CLOUD  
CONDENSATION  
CONSERVE  
EVAPORATION



HYDROLOGIC CYCLE  
ICE  
LAKE  
OCEAN  
PERCOLATION



PRECIPITATION  
RAIN  
RUNOFF  
SNOW  
STREAM



SUN  
VAPOR  
WATER  
WATERSHED

R	J	V	A	P	O	R	Z	C	Q	O	Y	F	H	F	V	K	R
W	X	Z	R	D	B	D	I	L	L	Z	Y	I	Y	P	A	O	T
A	P	B	C	W	E	V	A	O	A	S	U	N	D	E	K	O	Q
T	I	U	M	E	K	D	Q	U	E	X	P	R	R	R	E	B	V
E	P	R	G	P	U	N	U	D	U	B	P	O	O	C	T	Y	U
R	B	W	E	R	J	V	I	S	C	X	G	S	L	O	Z	G	C
H	B	A	Q	E	L	H	F	B	O	L	B	G	O	L	A	K	E
X	Z	T	G	C	U	W	E	A	N	U	K	S	G	A	P	S	B
M	U	E	W	I	I	K	R	T	D	R	N	J	I	T	Z	D	R
T	Q	R	H	P	M	L	O	R	E	Z	I	R	C	I	L	W	U
C	I	S	G	I	C	E	P	R	N	D	W	V	C	O	W	E	N
X	C	H	S	T	R	E	A	M	S	M	Y	Z	Y	N	O	O	O
Q	Z	E	N	A	W	I	M	E	A	Z	B	J	C	Q	C	G	F
Z	F	D	F	T	K	D	O	B	T	N	A	A	L	A	E	I	F
S	N	O	W	I	S	P	J	J	I	J	B	W	E	I	A	Y	Q
H	B	O	X	O	E	V	A	P	O	R	A	T	I	O	N	B	Z
G	R	A	I	N	V	B	B	P	N	A	W	M	A	W	Y	Z	C
C	Q	E	Y	C	P	V	L	C	O	N	S	E	R	V	E	K	S



Woodinville Water District  
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*The Pipeline* is designed to keep Woodinville Water District customers up-to-date on water related issues, projects, and conservation education. The District welcomes your feedback and your suggestions for future stories.

**Woodinville Water District**  
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 Closed Sat, Sun & Holidays

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**Do your part,  
 be water smart**



# Fall is for Planting

Save water and time by letting nature water new perennials all winter long.



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